



TERMS AND CONDITIONS

The following terms applies to the Amazon Communities Immersive Experience conducted by River Guardian. By making a reservation you automatically agree with the information presented in this document, so please read it carefully.

Included services

- 3 nights in a local community family home.
- Transfer from Manaus to the community and the way back.
- Seasonal activities inside the community: Jungle hike, Visit to the cassava house, reforestation nursery, chelonian management structure, indigenous artefacts class, handcrafts workshop, sunset watch, alligator watch, fishing workshop, cooking workshop, canoeing, beach luau.
- Breakfast, lunch, dinner and snacks during the experience.

Not included services

- Transportation from your city of origin to Manaus/from Manaus back to your city.
- Hotel daily stays in Manaus.
- Brazilian visa.
- Health insurance.
- Travel insurance.
- Tours and meals in Manaus

Schedule

Our team will pick you up at your hotel on the first day early in the morning, reaching the community at lunchtime. For the next days you are going through the activities above, returning to Manaus on the 4th day, after lunch.

Reservations and Payment

Amazon Communities Immersive Experience reservations will be made after a 100% deposit of each package cost per person. After that, cancellations up to 7 days after the reservation are refundable. Note that the refundable value can vary according to the exchange spread and transfer costs. After 7 days, all the reservations will be either partial or non refundable, according to the next topic. Considering the preparation for the trip, the package cost needs to be deposited maximum 3 days prior to the expedition for it to take course.



Besides USD and EUR, other currencies are also accepted: GBP, AUD, CAD, CHF and JPY. Note that the reference for the equivalent package cost in these currencies will be the commercial US dollar exchange rate.

Payments in the US are made via wire transfer or ACH. Payments in other countries are made via wire transfer. We will provide you our bank account information via our official e-mail address: riverguardianexpeditions@hotmail.com.

Cancellation and Refund Policy

Cancellations up to 7 days after the reservation are refundable, varying according to the exchange spread and transfer costs. After that time, cancellations are non-refundable. If those 7 days period coincides with 3 days prior to the experience, the payment will be non-refundable.

In case of global events, natural phenomena, pandemics, or any other events that may limit board controls, cause travel restrictions, significant fishing or local navigation limitations, the paid amount can either be issued as credit for a future River Guardian expedition or have a 50% refund.

Hotel pick up needs to be at the scheduled time for the expedition to have the right duration. Not showing up at transfer time from the hotel will be considered a cancellation.

General terms

- River Guardian is not responsible for costs outside of the present terms of this experience, taking no responsibility for expenses in Manaus or third parties contracts.
- By accepting this terms and conditions you declare that you do not have any physical problems or health limitations that would put your own life or any other lives in risk by going on the expedition.
- Despite choosing the best time of the year for the expedition to be conducted, River Guardian has no control over random natural phenomena that may happen, therefore taking no responsibility for unexpected events that would affect river dynamics (e.g.: flash floods, heavy rains etc).
- By accepting this terms and conditions you understand that the expedition is conducted in a natural well-preserved forest, and although diminished by our guides, local people knowledge and special gear, there is a small chance of acquiring local diseases and have wild animals encounters and interactions, and that River Guardian does not have 100% control or any responsibility over these situations or its results. Although not mandatory, Health insurance is highly recommended.



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- River Guardian reserves the right to make alterations in the expedition date, itinerary, or group in case of natural phenomena that would make the trip impossible or risky to happen, global or local alarming events that would affect traveling and/or sailing, and inappropriate conduct by group members that are either illegal or dangerous towards other people. Although not mandatory, trip insurance is highly recommended.
- Personal gear, clothes, documents or any other significant items are of each group member responsibility, and the River Guardian crew is not allowed to safekeep, transport or transfer any of the expedition members belongings.
- Significant damages due to inappropriate use of the cars, boats or rooms, including any of its structures are to be financially covered by the expedition member responsible for it.