



## TERMS AND CONDITIONS

The following terms applies to the fishing expeditions conducted by River Guardian. By making a reservation you automatically agree with the information presented in this document, so please read it carefully.

### Included services

- 5 full sportfishing days on the Uatumã and Jatapu Rivers.
- 6 nights in a hotel-boat.
- 2 daily hotel stays in Manaus (1 stay prior to the fishing expedition departure and 1 stay on the arrival day) in a single occupancy room.
- Airport and hotel transfers.
- Up to 8 fishing boats for the maximum of 2 anglers on each, with a 30hp engine and electric engine.
- 1 fishing guide for each boat.
- Breakfast, lunch, dinner and snacks when on the hotel boat.
- Domestic beer and drinks when on the hotel boat.
- Daily laundry when on the hotel boat.

### Not included services

- Transportation from your city of origin to Manaus/from Manaus back to your city.
- Brazilian visa.
- Health insurance.
- Travel insurance.
- Tours and meals in Manaus
- Hotel daily stays outside of our schedule
- Personal fishing gear (note that if you need them, we can also arrange your fishing gear for an additional price).
- Tips to the fishing guides (5-10% of the package price is recommended)

### Schedule

Our team will pick you up at the airport and take you the hotel on the first day. The second day our van will drive you to the hotel-boat, where the departure to the Uatumã river region is expected to be at 2 p.m. We will arrive at the fishing spots next morning and have 5 days of fishing.

On the fishing 5<sup>th</sup> day's night we will sail back to Manaus, expecting to arrive by noon. Our team will pick you up at the harbor and take you to the hotel. The time you need, our van will take care of your airport transfer.



## **Reservations and Payment**

Fishing expedition reservations will be made after a 50% deposit of each package cost per angler. After that, cancellations up to 7 days after the reservation are refundable. Note that the refundable value can vary according to the exchange spread and transfer costs. The minimum number of anglers per expedition is 8. The maximum number of anglers per expedition is 16.

After 7 days, all the reservations will be either partial or non refundable, according to the next topic.

100% of the package cost needs to be deposited maximum 30 days prior to the expedition for it to take course.

Besides USD and EUR, other currencies are also accepted: GBP, AUD, CAD, CHF and JPY. Note that the reference for the equivalent package cost in these currencies will be the commercial US dollar exchange rate. Payments in the US are made via wire transfer or ACH. Payments in other countries are made via wire transfer. We will provide you our bank account information via our official e-mail address: [riverguardianexpeditions@hotmail.com](mailto:riverguardianexpeditions@hotmail.com).

## **Cancellation and Refund Policy**

Cancellations up to 7 days after the reservation are refundable, varying according to the exchange spread and transfer costs.

Considering the trips preparation and the mean reservation time, in cancellations up to 30 days prior to the expedition, 50% of each package is non refundable. If there is still a minimum of 8 anglers for the expedition, the deposit can be transferred to another angler or a future date.

If 100% of the package is not paid maximum 30 days prior to the expedition, it will be automatically considered a cancellation.

Cancellations from 29 to 15 days prior to the expedition might have a 20% refund. If there is still a minimum of 8 anglers for the expedition, the deposit can be transferred to another angler or a future date.

Cancellations inside 15 days prior to the expedition are non refundable. In case of global events, natural phenomena, pandemics, or any other events that may limit board controls, cause travel restrictions, significant fishing or local navigation limitations, the paid amount will be issued as credit for a future River Guardian expedition.

The hotel-boat needs to departure at the scheduled time for the expedition to have the right duration. Not showing up at transfer time from the hotel to the hotel-boat, neither showing up at the hotel-boat departure time will be considered a cancellation.



## General terms

- River Guardian is not responsible for costs outside of the present terms of this expedition, taking no responsibility for expenses in Manaus or third parties contracts.
- By accepting this terms and conditions you declare that you do not have any physical problems or health limitations that would put your own life or any other lives in risk by going on the expedition.
- Despite choosing the best time of the year for the expedition to be conducted, River Guardian has no control over random natural phenomena that may happen, therefore taking no responsibility for unexpected events that would affect river dynamics (e.g.: flash floods, heavy rains etc).
- By accepting this terms and conditions you understand that the expedition is conducted in a natural well-preserved forest, and although diminished by our guides, local people knowledge and special gear, there is a small chance of acquiring local diseases and have wild animals encounters and interactions, and that River Guardian does not have 100% control or any responsibility over these situations or its results. Although not mandatory, Health insurance is highly recommended.
- River Guardian reserves the right to make alterations in the expedition date, itinerary, or group in case of natural phenomena that would make the trip impossible or risky to happen, global or local alarming events that would affect traveling and/or sailing, inappropriate conduct by group members that are either illegal or dangerous towards other people. Although not mandatory, trip insurance is highly recommended.
- Personal gear, clothes, documents or any other significant items are of each group member responsibility, and the River Guardian crew is not allowed to safekeep, transport or transfer any of the expedition members belongings.
- Significant damages due to inappropriate use of the vans, boats, hotel-boat, hotel rooms, including any of its structures are to be financially covered by the expedition member responsible for it.